

End of Life Notification

COEX™ ME Camera Housings

Synectics is initiating the End of Life process for the COEX™ ME Camera Housing product range. The objective of providing this notice is to allow customers to instigate appropriate planning and the opportunity for last time purchases, as well as to suggest alternative products or provide recommendations to transition to newer COEX models.

Support of existing ME Camera Housings can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

1.1 Affected Products

Product Part Numbers	Description
MECH/1	COEX Camera Station
MECH/2	COEX Camera Station
MECH/4	COEX Camera Station
MEPC	COEX Camera Station

1.2 EOL Reason

The C2000 camera station has been designed to replace the COEX ME Camera Housing range, and deliver improved features and functionality through an enhanced technical specification.

Due to the specialist nature of the ME product installations, Synectics strongly recommends a consultation for any replacement camera station to ensure all physical and technical parameters are considered and full system compatibility is assured.

1.3 Proposed Product End of Support Period (EOS)

The last day to order all affected products is June 2015.

1.4 Replacement Product Details

Recommended Replacement	Description
COEX C2000	COEX Camera Station

1.5 EOL Notification Date

3 January 2015

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.